# MARCH 2018 NEWSLETTER



Twitter: @GlosLMC

Our website: <a href="http://www.gloslmc.com">http://www.gloslmc.com</a>

Dr. Phil Fielding - LMC Chairman <a href="mailto:phillip.fielding@nhs.net">phillip.fielding@nhs.net</a>
Dr Tom Yerburgh - LMC Chairman-elect <a href="mailto:tom.yerburgh1@nhs.net">tom.yerburgh1@nhs.net</a>

Shelina Jetha - LMC Manager <a href="mailto:shelina@gloslmc.com">shelina@gloslmc.com</a>

Mike Forster - LMC Lay Secretary mike@glosImc.com

Sue O'Sullivan - Administration sue@gloslmc.com

Tel: 01452 310706 Fax: 01452 386503

The LMC office holders are changing. With effect from 8<sup>th</sup> March they will be:

Chairman
 Dr Tom Yerburgh, who is also the GPC area representative

Vice-Chairman
 Treasurer
 Officer
 Officer
 Dr Bob Hodges
 Dr Phil Fielding
 Dr Roz Bounds
 Dr Jethro Hubbard

These officers will remain in post for two years, with the option of being re-elected.

We are grateful to Dr Steve Alvis for his 6 years' service as Treasurer. (He stands down from the Executive but remains on the Committee.)

Nationally, the first one-day UK LMC Conference will take place on  $9^{th}$  March in Liverpool and your LMC will be represented there.

# First Consultant-led Outpatient Appointments - Paper Referral Switch-Off The plan is coming together:

- During March various communications will be coming out to practices detailing the training and help available and emphasising the advantages of using e-RS over paper referrals.
- There will be a 'soft launch' from the week after Easter lasting for two months.
   During that period referrals by e-RS will be encouraged but paper referrals will still be accepted. However, each paper referral will be logged to find out:
  - If there are any consultant outpatient appointments that cannot be referred to using e-RS.
  - Which practices are still using paper referrals in cases where e-RS could have been used.
  - Whether there are any patterns in the use of the system that need to be taken into account in training.
  - Collation of FAQs.
- The 'hard launch' date has now been agreed as 4<sup>th</sup> June, provided all is going to plan. From that date, until 1<sup>st</sup> October:
  - 'Urgent' and 'two-week-wait' paper referrals will still be accepted but in each case feedback will be given to the practice reminding them of the correct procedure and emphasising that paper referrals actually cause delays and lack of an audit trail, with potential for confusion.
  - Routine paper referrals will be scanned and returned to the practice by email for the practice to re-send via e-RS and asking for an emailed confirmation

that the referral has now been made on e-RS. If this confirmation is not received the Trust will, for the next two days, send increasingly pointed (but pleasant) reminder emails to the designated practice email address asking for confirmation that the referral has been made by e-RS. On the third day the Trust will phone the practice to ask. If the practice still has not referred using e-RS the referral will then be ignored.

- From 1<sup>st</sup> October all referrals to first consultant-led outpatient appointments must be sent via e-RS, subject to certain exceptions. To date those exceptions are:
  - Same day appointments.
  - o Patients who do not have an NHS number, for whatever reason.

Naturally, at this early stage in the process the full details are not available, but full standard operating procedures will be created in good time. These will include what to do if a practice is unable to connect to e-RS for some reason.

# **Practice Manager Forum 'Plus'**

We have mentioned the Practice Manager Forum in the past. Note that the Forum also offers a 'Plus' service which gives access to a host of useful documents, policies and suggestions for efficient practice management. The cost of that service is £15 a month. You may well consider that the outlay would be a good investment, especially as they have just posted a really detailed template policy for practice implementation of the General Data Protection Regulation. The URL to join is <a href="https://practiceindex.co.uk/gp/forum/">https://practiceindex.co.uk/gp/forum/</a> Make sure that you sign up for the 'Plus' option if you want deeper access than the blogs (though they too are useful).

# **GPC Updated guidance**

The GPC prescribing policy group have updated its <u>Focus on anticipatory prescribing for end of life care</u> and <u>Focus on excessive prescribing</u>. Both are available on the <u>BMA website prescribing pages</u> and the prescribing policy group are in the process of reviewing all their guidance, so there will be further updates in the coming months.

## GDPR update

Bearing in mind that the Information Commissioners Office's working party has not yet reported and the terms of the Data Protection Bill, which will implement GDPR, are not yet known all that can be said at this stage is that the GPC is working on General Practice specific guidance, especially FAQs, which will be published as soon as possible. Everyone is well aware of the looming deadline.

In the meantime, note that:

- NHS Digital have issued general <u>guidance for NHS public bodies</u>, including <u>FAQs</u>, but unfortunately this does not specifically address practice issues.
- CQC have issued <u>guidance</u> to help practices prepare for that aspect of the CQC inspections.

# Vaccine ordering for the 2018-19 flu season

Vaccines for all eligible children aged from 6 months to 17 years will continue to be supplied centrally through Immform vaccine supply. For GPs this is 2 and 3 year olds and those 6 months to under 18 years in clinical risk groups. This will not change for 2018/19 and GPs do not need to directly order any vaccines for this age group from manufacturers/suppliers. Most children have the LAIV intranasal vaccine. When LAIV is contraindicated suitable injectable vaccines will be supplied. In 2017/18 this included an injectable TIV as QIV was not licenced for those under 3 years. The licence has recently changed on two quadrivalent inactivated vaccines and they are now licensed from 6 months of age. Public Health England are currently undertaking the procurement process for quadrivalent vaccines for children in the 2018/19 season and details of the vaccines will be confirmed when this process has been completed. Practices should therefore only be ordering from the manufacturers/suppliers for those aged 18 years and over.

# **GP** access: meeting the reasonable needs of patients

The relevant regulations in this area are outlined and explained in the guidance the GPC have just released: <a href="https://www.bma.org.uk/advice/employment/gp-practices/service-provision/access-to-gps-for-patients">https://www.bma.org.uk/advice/employment/gp-practices/service-provision/access-to-gps-for-patients</a>

# **New initiatives from PCSE (Capita)**

It has taken Capita a very long time to get the current system nearly up and running properly, nor is it right yet. However, I suppose we must commend them for trying harder now. These are the new services and guidance documents:

Pensions timelines:

https://pcse.england.nhs.uk/media/1238/annual-pension-process-timeline.pdf Note the deadlines.

Registrations Guidance:

https://pcse.england.nhs.uk/media/1242/18047 guide-to-patient-registrations v4 online.pdf

Helpful hints

• National Engagement Team:

https://pcse.england.nhs.uk/about/national-engagement-team-net/ Meet the local contacts.

• Changes to the performers lists:

https://pcse.england.nhs.uk/media/1195/17436 pcse performers list flyer v2-002.pdf

Sometime this year admissions and changes to the National Performers List will migrate to PCSE Online to make the system more convenient and secure.

Changes to cervical screening:

https://pcse.england.nhs.uk/media/1197/17416 pcse cervical screening flyer final.p

This summer the administration of cervical screening will transfer to a single database accessed through PCSE Online, replacing the current NHAIS database and Open Exeter interface.

• Changes to payments and pensions:

https://pcse.england.nhs.uk/media/1196/17440 pcse gpp benefits flyer -napc- v3-002.pdf

In brief, the new service will remove the need for paper forms and emails as processes will be carried out via PCSE Online. This will allow practices to view the status of payments and claims, and view monthly statements. The service is expected to go live in the second half of 2018.

### **European survey of GPs**

<u>BDI Research</u> would like to invite you to participate in a study sponsored by the European Commission with the aim of obtaining a better understanding on the use of information and communication technologies (ICTs) among GPs in their daily activities.

GPs can <u>take part</u> in the short survey. The result of your contribution will ultimately benefit healthcare professionals and patients. All information you provide will remain strictly confidential.

## Sessional GP newsletter

The latest GPC Sessional Doctors Newsletter is at <a href="https://bma-mail.org.uk/t/JVX-5GIM6-1BJCJOU46E/cr.aspx">https://bma-mail.org.uk/t/JVX-5GIM6-1BJCJOU46E/cr.aspx</a>

#### Job opportunities

A full list of unexpired job adverts is at <a href="http://www.gloslmc.com/blog-job-vacancies.asp">http://www.gloslmc.com/blog-job-vacancies.asp</a> and links to them are also at Annex A for ease of reference.

# Max's Musings

I had hoped to be contemplating the beauties and reflecting on the promise of the new spring flowers and the green shoots of Spring this month. But here at Blinken New Missett (a charming and bucolic setting for a practice by any measure) we are battening down the hatches and sharpening our snow shovels against the expected onslaught of the 'Beast from the East'. Mind you, I count it as a blessing; it has helped me get rid of several pairs of old skis that have been piling up in the garage for decades. Really, no one ever wants second-hand skis. But I have now issued them, one pair each, to important members of the practice staff. As a gift. So long as they don't bend themselves too badly skiing in to the practice we will be fully manned to look after any patients that manage to wade through the drifting snow to our door. And if the patients don't turn up then we can all go home again since, it would seem, we have met their reasonable needs. (With any luck the phone lines will be down too, thus preventing those who are snowed in from demanding a home visit.) At least the farmers in the White Hart will have something noticeable to moan about this year.

# And finally,

Why does it take so little time for a child who is afraid of the dark to become a teenager who wants to stay out all night?





# **JOB VACANCIES**

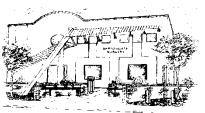
The full list of current vacancies is at: <a href="http://www.gloslmc.com/blog-job-vacancies.asp">http://www.gloslmc.com/blog-job-vacancies.asp</a>.

			Date posted	Closing Date
GLOUCESTERSHIRE				
Sixways Clinic	Cheltenham	GP: Salaried or Partner	16 Nov 17	Open
Berkeley Medical Centre	Berkeley, Glos	Part-time GP 3-6 sessions per week	17 Jan 18	Open
Berkeley Place Surgery	Cheltenham	Part-Time Salaried Doctor	21 Feb 18	31 Mar 18
Gloucester Health Access Centre & Matson Lane Surgery	Gloucester	GPs sought	22 Feb 18	31 Mar 18
GP Retainer Scheme	Gloucestershire	GPs -short-term work for those who need it	28 Feb 18	Open
ELSEWHERE				
Burnham & Berrow Medical Centre	Somerset	GP Partner or Salaried GP	10 Jan 18	Open
<u>Crest Family Practice</u>	Knowle, Bristol	Salaried GP and Salaried GP Maternity Locum	31 Jan 18	Open
Mount Pleasant Practice	Chepstow	Practice Manager	14 Feb 18	12 Mar 18
Saltash Health Centre	Saltash, Cornwall	Salaried GP	14 Feb 18	29 Mar 18
Burnham & Berrow Medical Centre	Somerset	Long-term conditions Nurse	28 Feb 18	09 Mar 18

**REMINDER:** If you are advertising with us and fill the vacancy please let us know so we can take the advert down

# **Bartongate Surgery**

6-8 session Partnership Opportunity / Salaried GP – June 2018



We are seeking an enthusiastic and committed Partner or salaried GP to join our 4 Partner Practice, due to the retirement of the Senior Partner at the end of June 2018.

# Joining our Practice

We are highly regarded by peers and patients alike, an inner-city Practice with a diverse multi-cultural population, a strong emphasis on up-to-date care, and a reputation for excellent service delivered by the whole team.

- PMS
- 9000 patient list size
- Emis Web
- High QoF achievement
- Diverse and highly qualified Practice Nurse Team
- Training Medical Students
- Excellent modern premises
- Friendly democratic working environment

We are a happy and cohesive Partnership, well organised, with a CQC Inspection completed and passed. Teamwork is our ethos and we share decision making and support to each other. This is further reflected in our workforce resulting in an environment where colleagues feel valued.

# What can you bring to us?

- Clinical excellence and commitment to learning
- Business skills, or an ability to grow into a Partnership taking some responsibilities
- Be part of an excellent team
- Flexibility
- A 'can-do' attitude
- Manage change and work with change
- Vision and forward thinking

# Would you like to visit us?

An informal visit or any enquiries are welcome. Please contact Mrs Jan Newman, Practice Manager on 01452 422944 or email <a href="mailto:jan.newman@nhs.net">jan.newman@nhs.net</a>

# Please apply in writing, enclosing a CV, to:

Mrs Jan Newman Practice Manager Bartongate Surgery, 115 Barton Street, Gloucester, GL1 4HR



# Cheltenham, Gloucestershire Part-time Salaried Doctor

Come and work in beautiful Cheltenham, voted to be the best place in UK to raise a family!

Due to increasing list size, we are looking to fill 4 additional clinical sessions.

We are a four-partner central town practice with two salaried GPs. We are a friendly, cohesive, democratic, dynamic and well-respected practice. We recently changed to the innovative GP Access system which eliminated our wait list for appointments, greatly improved continuity of care and is exceptionally popular with patients and staff. In the longer term, we are looking forward to closer working with several other Cheltenham GP surgeries as part of relocation to purpose-built premises.

We would welcome both an experienced GP or a newly/recently qualified GP and provide mentorship and support.

- Approximately 8300 patients
- Daily GP coffee meetings
- SystmOne
- No Extended Hours
- GMS Practice
- Outside posts held by partners LMC Cheltenham representative, Cheltenham College School Medical Officer and GP training
- · www.berkeleyplacesurgery.nhs.uk

Informal visits and enquiries encouraged. Please contact Dr. Olesya Atkinson for further information and applications with CV and covering letter via email: <a href="mailto:olesya.atkinson@nhs.net">olesya.atkinson@nhs.net</a>

Closing date: 31st March 2018

# GLOUCESTER HEALTH ACCESS CENTRE & MATSON LANE SURGERY

Managed by the GP Consortium of Local Doctors and Practice Staff

Have you forgotten why you became a GP? Is enjoying work a distant memory?

Stop the slog and start enjoying general practice again. Working with us is as flexible as being a locum, but with all the benefits of employment. Whether you are at the start of your career, juggling work and family life, or disillusioned with the grind of conventional general practice, we can offer a working pattern that suits you.

We are looking for GPs for our two practices in central Gloucester. We need doctors who can work regularly. Beyond that, it's up to you. We can accommodate any working pattern, from 4 hours per week, up to full-time employment. Weekend work is entirely optional but, if it suits you to work weekends at an enhanced rate, we can offer that. If you can only work on specified weekdays, that's fine too. We pride ourselves on offering the best possible work-life balance in an enjoyable, supportive environment. We are exceptionally family friendly, but we also welcome doctors in the later stages of their career who don't want the burden of running a practice. Don't retire early, come and work with us!

We also offer:

Generous salary

15 minute appointments

Great team – fun, friendly, informal, modern

Support for developing professional interests

As much or as little admin and management as you like. Beyond your personal clinical admin, any managerial or admin work that you do is optional and remunerated.

For further details or an informal visit please contact Susie Graham on 01452 336290 or <a href="mailto:susie.graham@nhs.net">susie.graham@nhs.net</a>

Closing date: 31st March 2018

## **Long Term Conditions Nurse - Burnham & Berrow Medical Centre**

Burnham & Berrow Medical Centre is a forward thinking practice which meets the needs of today's patients, providing them with the correct care-pathways and support they need to live healthy, independent lives.

We have expanded our multidisciplinary team by employing Paramedics, Pharmacist and MSK Practitioners and by working with external agencies. This enables clinicians to work in a more collaborative way to ensure patients are receiving the right care, delivered at the right time, by the right person.

We currently have a part-time vacancy for a Qualified Practice Nurse working 25 hours per week between both sites. Salary to be discussed at Interview.

# **Job Summary**

The post holder would be part of a pro-active multidisciplinary team responsible for ensuring that the practice provides optimum care relevant to the practice population, either in practice or the home environment.

The post holder will work collaboratively with the whole general practice team to meet the needs of patients by using motivational interviewing techniques in supporting patients in taking responsibility for their own long term conditions

The post holder will work with current practice policies and care-plans, however, will be encouraged and supported in developing new strategies in delivering effective and timely care to patients.

The post holder would need to have previous primary care experience and demonstrate relevant experience in Chronic Disease Management: specifically, Diabetes and CVD/Hypertension Monitoring. Child immunisation experience would be an advantage.

Please contact Hayley Isaacs, PA or Lynne Humphries, Nurse Manager for more enquiries or an application pack - 01278 795445

**Closing Date: 9th March 2018**